



Trusted **Reliability**. Continued **Support**.

Corporate Brochure



Who we are, what we do, and what it means for you

We've built our business on a foundation of family values.

Established in 1995 by entrepreneur Roy Watterson, today we are a parent company for a specialised range of businesses, supplying the quarry, mining, recycling and forestry industries with sales, service and hire of screening, crushing, bulk handling, shredding, grinding and water treatment equipment.

We have operations throughout Australia, Papua New Guinea, and the Pacific Islands. Our service hubs, warehouses and offices are located in New South Wales, Victoria, South Australia, Western Australia and Queensland.

Our head office is based in Southern Queensland, where a fully equipped manufacturing facility is available for custom fit-outs, safety guards, machine rebuilds, and repairs. In addition, the National Spare Parts distribution centre and the operational field service fleet for after-sales support is also based on the same site.

We remain a wholly Australian owned and operated family business, backed by a team of dedicated industry professionals.

The business is currently being managed in the second generation by Stephen Watterson, who has been vigorously involved in the organisation since 1998.

Our mission.

We combine our expertise and experience with our product offering to help solve material processing needs within our industry sectors. We achieve this with a focus on safety and efficiency of production, maximising your return on investment.

Our difference – our standards are high, and our results are unrivalled.

We are dedicated to providing continued customer support long after the equipment has been delivered, installed, and commissioned. We are on-hand for all the equipment lifecycle, from spare parts and service to machine rebuilds.

Our commitment to quality is backed by our strict processes and procedures, driving our performance across safety and the environment. With regular training, support and a dedication to integrity, transparency and innovation that is led from the top down, our teams support a culture that ensures people go home safe, the environment is safe, and the work is delivered on time and on budget.

WE'RE HERE WHEN YOU NEED US MOST



Our Product Lines

Our breadth and depth of skills mean that we will always find the right solution for you.

* We are exclusive distributors of MDS in Western Australia, Northern Territory, South Australia, Papua New Guinea and New Caledonia.



QUARRY AND MINING

rapid POWERSCREEN MDS STEEL HERCULES TROMMELS

AGRICULTURE, FORESTRY AND ORGANICS

KOMPTECH MORBARK

RECYCLING

ACTION VIBRATORY EQUIPMENT KIVERCO

ENVIRONMENT AND PROCESS

McLanahan BROADBENT McLanahan

BULK MATERIAL SYSTEMS

THOR GLOBAL



After sales support throughout the entire lifecycle

A high level of Service and Support means a lower total cost of ownership.

We provide a complete range of on and off-site repair and maintenance services for your equipment. From preventative maintenance to emergency breakdown repairs or scheduled refurbishments, our expert technicians are available to assist you.

Regular check-ups can help you maintain and optimise your equipment. We provide diagnostic and reporting services, giving you practical recommendations and action plans to ensure that your equipment runs smoothly.

Our field service team has you covered, supporting you 24/7 to maximise the equipment reliability, optimise costs, and improve efficiency.

With our branch network strategically located in key regions, we are a safe pair of hands when you need technical support.

With our fully mobile field services capability, we offer:

- » Preventative maintenance
- » Electrical and hydraulic fault finding and diagnosis
- » Welding, general and breakdown repairs

Committed to quality and excellence in all we do without compromising on safety.

Safety is the heart of our business. We not only comply to all regulatory requirements in the industry, but we also have the right safety culture.

We use the control system HAZOP (CHAZOP) as part of our safety management process, enabling our operational teams to introduce processes that they can manipulate and maintain.

Our crushing, screening, and recycling equipment are fitted with custom safety guards, lanyards to stop rope pulls and fire extinguishers which meet or exceed all Australian Standards.

Our teams are regularly taking part in OEM training and industry development courses to complement their experience, the ongoing commitment to improving our safety standards offers you peace of mind.

Spare Parts, we've got you covered!

Our spare parts business has strategically placed depots in QLD, NSW, SA, WA, and VIC, with stockholding of over \$12 million, ensuring a fast and reliable service. We offer original OEM stock and locally sourced parts as we understand the need for equipment reliability and peak performance capacity every day.

From a single service control point, we offer a rapid response in the spare parts supply, dedicated to maximising equipment availability and optimising operational performance. Our range includes concaves and mantle, mesh, hammers, grinder inserts, cheek plates, blow bars, only to name a few.

Offering a rapid turnaround with our spare parts service, we will ensure your equipment is up and running as fast and efficiently as possible, reducing downtime from breakdown or wear.

**YOU CAN RELY ON US AS YOUR
BUSINESS PARTNER, WE'LL
KEEP YOU UP AND RUNNING!**

Unlock the full potential of your equipment with expert training

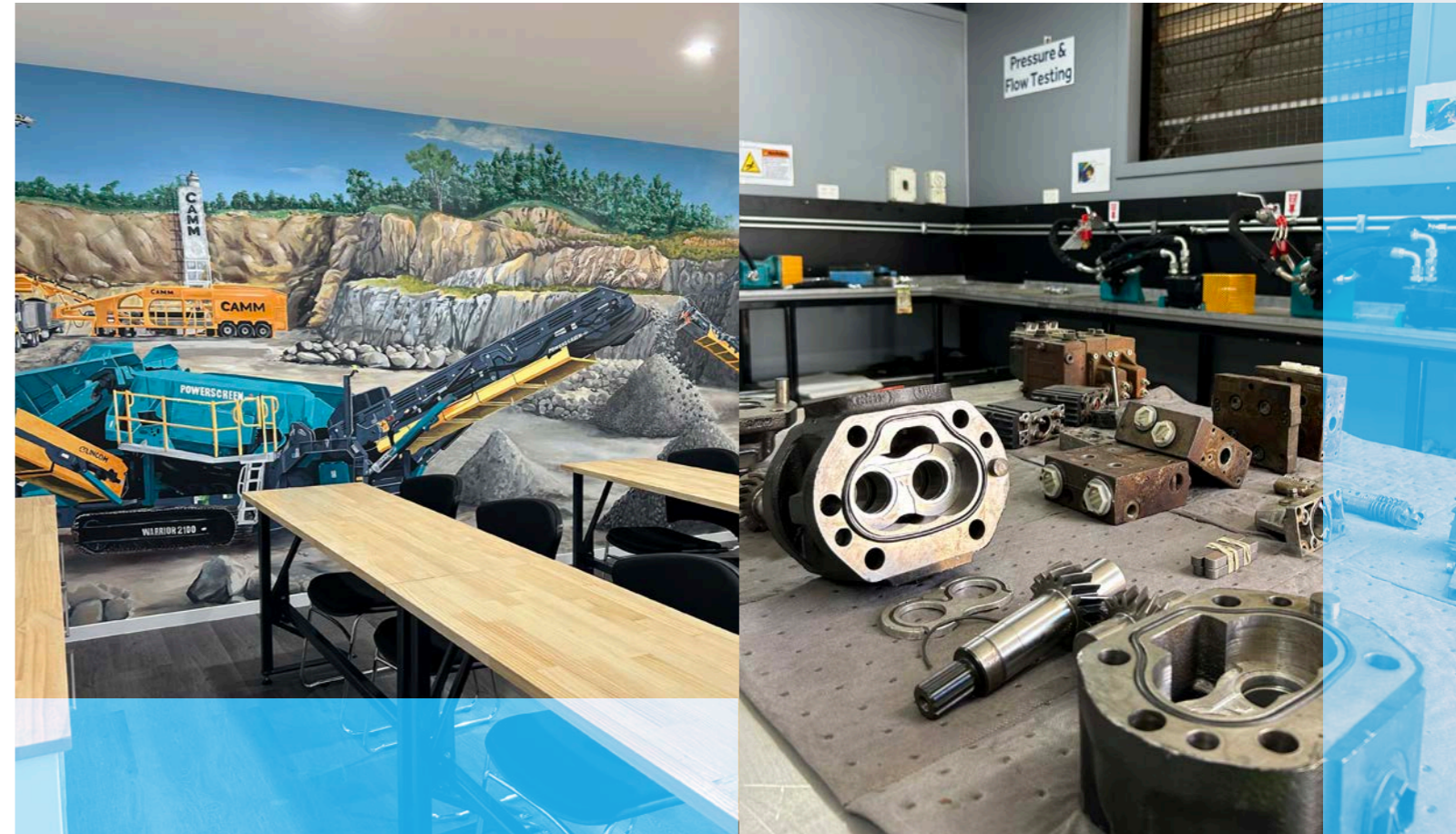
We understand that knowledge is key to unlocking the full potential of your equipment.

Our state-of-the-art Technical Institute, located at our head office in Southern Queensland, provides comprehensive training solutions designed to empower your team with the skills they need to operate and maintain equipment safely and efficiently.

We focus on hands-on, practical training, utilising interactive learning methods and equipment mock-ups for a comprehensive learning experience. Our dedicated interactive area allows participants to engage directly with tools and machinery, offering real-world experience in a safe, controlled environment.

Whether you're looking to upskill your team or familiarise them with new equipment, our tailored training solutions are designed to optimise the performance and longevity of your assets.

Invest in knowledge and empower your business with our training programs.

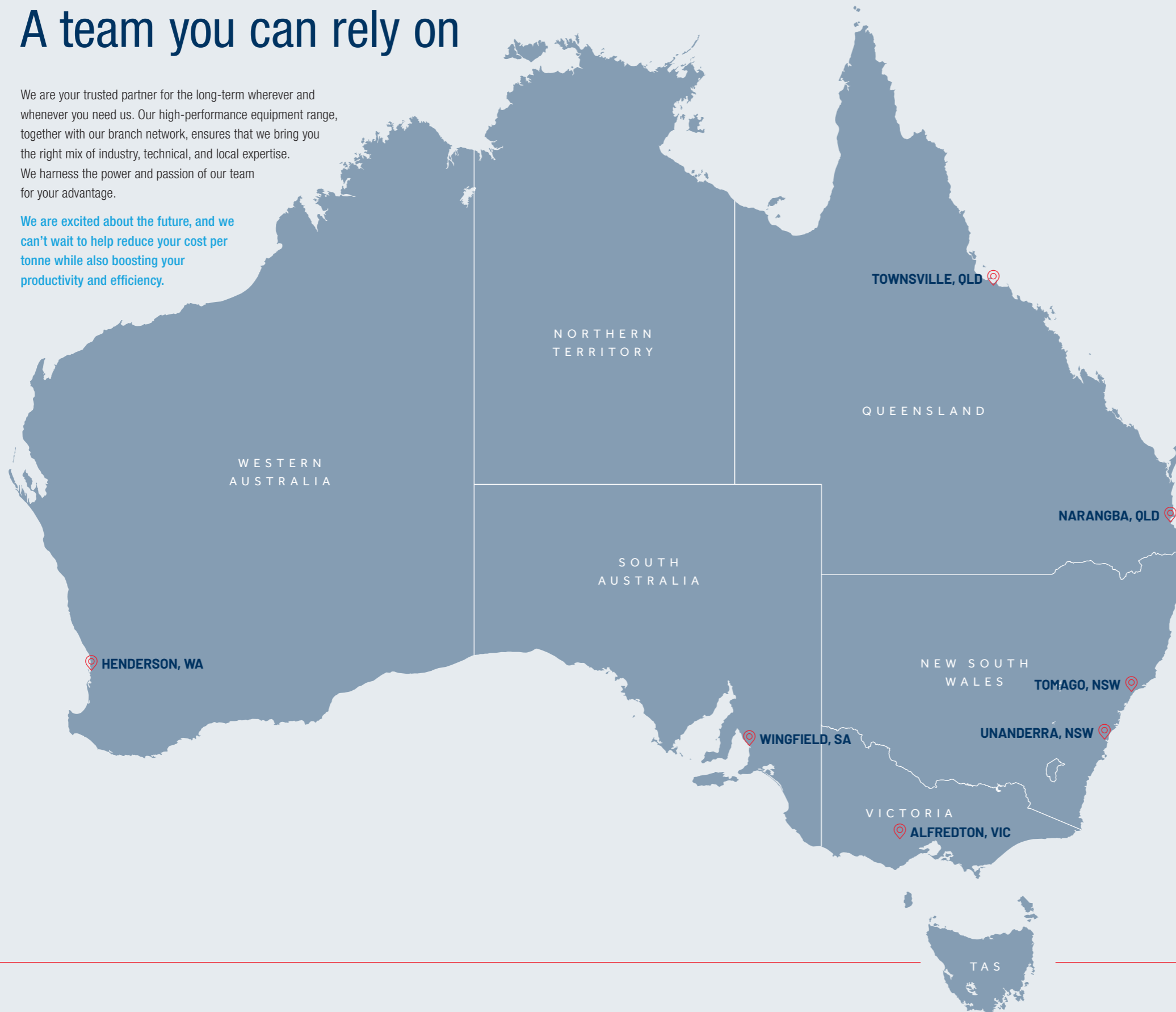


A team you can rely on

We are your trusted partner for the long-term wherever and whenever you need us. Our high-performance equipment range, together with our branch network, ensures that we bring you the right mix of industry, technical, and local expertise.

We harness the power and passion of our team for your advantage.

We are excited about the future, and we can't wait to help reduce your cost per tonne while also boosting your productivity and efficiency.



NATIONAL SALES, SERVICES & SUPPORT



+25 YEARS EXPERIENCE



EXCLUSIVE DISTRIBUTOR

Get in Contact

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